

TERMS AND CONDITIONS

TERMS: We accept Master Card, Visa, Money Orders and Cashier's Checks. Orders may be prepaid to avoid C.O.D. charges.



PRICES: All specifications, descriptions and prices contained within this catalog and our price lists are subject to change without notice. All prices are F.O.B. Gardena, California.

RETURNING MERCHANDISE: Do not return parts to Glenwood without authorization. Please call to obtain a Return Merchandise Authorization Number (R.M.A.#). Parts returned to Glenwood must have an R.M.A.#, photocopy of original invoice, specific reason for return and preference to credit, exchange or refund.

Parts must be returned prepaid. No C.O.D.'s will be accepted. Parts installed, modified, used or damaged will not be accepted. Glenwood reserves the right to refuse unauthorized returns. Parts returned are subject to a 20% restocking charge.

No returns after 30 days. Goods cut or machined to order are not returnable.

CLAIMS: Shortages or errors in shipment must be made within 7 days of receipt of parts. If parts are damaged in shipping, a claim must be filed with the freight carrier. Please call Glenwood for instructions.

LIMITED FACTORY WARRANTY: Glenwood Marine guarantees all Glenwood Marine manufactured products to be free of manufacturing defects, and to be manufactured of quality material and workmanship.

Any claims for defective Glenwood Marine parts will be repaired or replaced within a reasonable length of time from the date of purchase. To return merchandise, see above.

All repairs, replacements or other adjustments will be at our discretion.

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GLENWOOD MARINE

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